

Becoming a Leader - A Leadership Skills Training Program

DAY ONE

Module 1: Introduction / Leadership and Management: what is the difference?

Module 2: Motivation

Module 3: Communication / Interpersonal Skills, EEO & Diversity

Module 4: Decision-Making and Problem-Solving

DAY TWO

Module 5: Team Building and Group Dynamics

Module 6: Conflict Resolution and Negotiation Skills

Module 7: Delegation

Module 8: Organisational Skills, Summary, Feedback and Closure

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